FILED

OCT 24 2006

HAROLD S. MARENUS, CLERK U.S. BKCY. APP. PANEL OF THE NINTH CIRCUIT

NOT FOR PUBLICATION

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In re:

PETER GREENBERG and

KARL T. ANDERSON, Chapter 7 Trustee,

LINDA DESCHENE GREENBERG,

Debtors.

Appellant.

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UNITED STATES BANKRUPTCY APPELLATE PANEL
OF THE NINTH CIRCUIT

BAP No. CC-06-1034-PalB

Bk. No. 03-16028

MEMORANDUM¹

Argued and submitted on September 22, 2006 at Pasadena, California

Filed - October 24, 2006

Appeal from the United States Bankruptcy Court for the Central District of California

Honorable Mitchel R. Goldberg, Bankruptcy Judge, Presiding.

Before: PAPPAS, LEE² and BRANDT, Bankruptcy Judges.

This disposition is not appropriate for publication and may not be cited except when relevant under the doctrines of law of the case or the rules of res judicata, including issue and claim preclusion. See 9th Cir. BAP Rule 8013-1.

² Hon. W. Richard Lee, United States Bankruptcy Judge for the Eastern District of California, sitting by designation.

1 2 \$44,000 in compensation based upon over \$900,000 in receipts 3 generated during his administration of the bankruptcy estate. 4 after payments to secured creditors, to the debtors for exemptions, and to trustee's professionals, only \$12,000 would 5 remain available for the unsecured creditors. 6 7 court denied the trustee's request and instead awarded him \$5,000 in fees. The trustee appealed. 8

Because the bankruptcy court did not abuse its discretion in fixing the trustee's compensation, we AFFIRM.

A chapter 7 trustee asked the bankruptcy court for over

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FACTS³

Debtors Peter Greenberg and Linda Deschene Greenberg filed a bankruptcy petition under chapter 74 of the Bankruptcy Code on April 21, 2003. Appellant Karl T. Anderson ("Trustee") was appointed to serve as trustee to administer the bankruptcy estate.

During the case, the bankruptcy court approved Trustee's requests to employ several professionals to assist him in performing his duties, including: (1) Polis & Associates, his bankruptcy counsel; (2) Richard Halderman ("Realtor"), a realtor,

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No parties other than the chapter 7 trustee have participated in this appeal. We therefore lack the assurance the presence of an adversary lends to determining the accuracy of the facts. We have accepted the trustee's representations about those facts and, where appropriate, we have consulted the transcript of hearings and the bankruptcy court docket of this case.

 $^{^4}$ Unless otherwise indicated, all chapter, section and rule references are to the Bankruptcy Code, 11 U.S.C. § 101-1330 and to the Federal Rules of Bankruptcy Procedure, Rules 1001-9036, as in force prior to the effective date (October 17, 2005) of the Bankruptcy Abuse Prevention and Consumer Protection Act of 2005, Pub. L. 109-8, Apr. 20, 2005, 119 Stat. 23 ("BAPCPA").

to evaluate and market certain real estate; and (3) Karl T.

Anderson CPA, Inc., a firm in which Trustee is a principal, as his accountant.

The significant assets of the bankruptcy estate were: (1) debtors' residential real estate with an approximate market value of \$815,000, subject to liens totaling approximately \$640,000; and (2) their retirement and securities accounts with a total value of approximately \$300,000.

Our review of the record shows the Trustee's administration of this bankruptcy estate was, for the most part, unremarkable. While Trustee engaged in litigation with the debtors, the practical or legal issues he encountered during his administration of the estate do not seem unusual or particularly challenging. An informative account of the major events occurring in this case can be gleaned from a review of Trustee's Final Fee Application, and an attachment to that application entitled "Trustee's Statement of Significant Activities" (the "Trustee's Statement"). The Final Fee Application contains a brief narrative description of Trustee's administrative efforts, and the Trustee's Statement contains a more detailed itemization of services. From these records, it appears Trustee devoted the bulk of his time in this case to dealing with the following major tasks:

Debtors also apparently held membership interests in two health clubs. We are unable to determine from the record whether these memberships were equity or ownership interests in the health club business or simply rights to use health club facilities. In any event, these membership interests do not appear to have generated any significant value for the creditors in this case.

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- Matters related to the administration of the debtors' retirement accounts. Trustee retained counsel to challenge the debtors' claimed exemption and, through his attorney, pursued an adversary proceeding against the debtors concerning these accounts. Apparently, a global settlement agreement between debtors and Trustee was eventually negotiated through their respective counsel, which Trustee and the bankruptcy court approved, as a result of which debtors paid Trustee \$85,000 in exchange for Trustee's abandonment of any claims in the retirement accounts.
- 3. Matters related to an adversary proceeding initiated by Amresco Financial. This creditor held of a writ of attachment on the debtors' residence. It initiated an adversary proceeding against the debtors objecting to their right to a discharge. This action was also resolved via the global settlement agreement discussed above, in which debtors agreed to reaffirm a portion of the Amresco debt.

While Trustee played a role in settling the issues in the adversary proceedings, Trustee acknowledges that his counsel was responsible for "handling the legal aspects of the global settlement."

As noted above, Trustee's Final Fee Application contains a brief narrative description of Trustee's services in this case. It is, however, the Trustee's Statement attached to the Final Fee Application that chronicles in detail the time spent by Trustee and his staff and provides more specific service descriptions. Trustee's Statement itemizes a total of 117.30 hours of work performed by Trustee and members of his staff on the bankruptcy In the itemization, Trustee assigns a value of \$350 per hour for his time, and from \$25 to \$135 per hour for his support There is no information provided in these pleadings or the record to demonstrate how or why these hourly rates were selected by Trustee, or to support that they are reasonable in measuring compensation under the circumstances. Using the time assigned to each task in Trustee's Statement, and the hourly rates proposed therein, Trustee alleges the reasonable value of these services is \$26,120.50.

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Trustee's Final Fee Application reports total receipts of approximately \$900,000 generated primarily from the sale of debtors' house and the securities account settlement funds. Most of these funds were paid out to secured creditors holding liens on the house and for sale closing costs (about \$650,000), and to the debtors for their homestead exemption (\$75,000). Of the remaining money, Trustee paid \$49,050 to Realtor, about \$58,000 to his attorney, and \$5,000 to his accounting firm. That left Trustee with about \$62,500 in the estate bank account as of the date of filing of the Final Fee Application. From this sum, Trustee proposed disbursements of \$44,714.33 to himself as his compensation, along with \$349.47 as reimbursement of expenses. He

proposed to pay \$988.16 to Polis & Associates for the balance due for legal fees, \$4,355.70 to Karl T. Anderson CPA, Inc., for the balance of accounting fees, and \$150.00 in miscellaneous court costs and fees. If these fee and expense payments were to be approved by the bankruptcy court, Trustee would be left with about \$12,000 to distribute to the IRS as a partial payment on its priority tax claim. Nonpriority unsecured creditors holding claims totaling more than \$250,000 would receive no distribution.

The bankruptcy court conducted a hearing on Trustee's Final Fee Application on January 18, 2006. The court expressed concern regarding the large amount of professional fees generated in the case relative to the issues encountered, assets administered and apparent simplicity of the case. The court characterized the total professional fees as "outrageous." Tr. Hr'g 7:16 (January 18, 2006). "There is nothing big that happened in this case with one exception, they negotiated a resolution for the distribution from the IRA accounts." Tr. Hr'g 6:22-24. From the bankruptcy judge's comments, it appears the court's principal concern was that the professional fees consumed the lion's share of the net assets of the estate:

[Y]ou have sought between fees and costs forty-five thousand dollars (\$45,000) as a trustee's fee and by the time we get done with paying all the professionals the entire estate that would be available to creditors of this nine hundred thousand dollars (\$900,000) would be - twelve thousand dollars (\$12,000). That is unacceptable to the court, period. And is unreasonable.

Tr. Hr'g 3:25 -4:6.

. . . .

I've got a hundred and forty-five thousand dollars (\$145,000) net cash in. That gives me

less than ten cents (\$0.10) on the dollar to creditors and this case did not justify that kind of expense, doesn't even come close.

Tr. Hr'g 8:22-25. Indeed, from the figures in the Final Fee Application, it seems the total professional compensation and expenses in this case amounted to over \$117,000, a large sum indeed when compared to the \$12,000 eventual distribution to the IRS and no distribution to nonpriority unsecured creditors.

The bankruptcy court determined that the high fees generated by the professionals in this case were the result of Trustee's decision to delegate much of his work in administering the assets of the bankruptcy estate to the professionals:

You [abdicated] ⁶ to yourself as accountant, you [abdicated] to the professionals for what they did. You've [abdicated] - basically you looked at paperwork a second time after everyone else looked at the paperwork except at the initial go around. So I've got to compensate you for your initial go around - sir. But that's all you're going to get in this case.

Tr. Hr'g 8:4-9

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. . . .

In this case every service deed that you could have done [in your Trustee's capacity] you [abdicated]. Everything that you could have done was [abdicated]. So I got to deal with that as a reality.

Tr. Hr'q 10:13-15.

In addition to its concerns with Trustee's apparent propensity to rely excessively on his professionals, the bankruptcy court also concluded that the compensation sought for

⁶ Where indicated in this excerpt from the transcript, and in the others that follow, we have substituted "abdicated" for the word "advocated," which we believe is a transcription error.

the services in fact performed by Trustee and his staff was not reasonable in amount. As a result, the court reduced the Trustee's requested fees:

For the trustee's fees, the court will allow as trustee's fees five thousand dollars (\$5,000) of the forty-four seven fourteen (\$44,714) requested as reasonable and necessary based on what I've stated on the record.

Tr. Hr'q 11: 2-5.7

An order allowing Trustee's fees in the reduced amount was entered on January 18, 2006. Trustee filed a timely notice of appeal of that order on January 26, 2006.

JURISDICTION

The bankruptcy court had jurisdiction pursuant to 28 U.S.C. \$ 1334 and 157(b)(2)(A). This Panel has jurisdiction pursuant to 28 U.S.C. \$ 158(b).

ISSUE ON APPEAL

Whether the bankruptcy court abused its discretion in approving total compensation of \$5,000 for Trustee, who had requested a fee award of \$44,714.33.

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STANDARDS OF REVIEW

A bankruptcy court's findings of fact are reviewed for clear error. Its conclusions of law are reviewed de novo. Leichty v.

⁷ The bankruptcy court did approve the additional amounts requested in the Final Fee Application for Trustee's accounting firm, and his expenses. Tr. Hr'g 11:6-9.

Neary (In re Strand), 375 F.3d 854, 857 (9th Cir. 2004); Ferrette & Slater v. U.S. Trustee (In re Garcia), 335 B.R. 717, 722 (9th Cir. BAP 2005). We will not disturb a bankruptcy court's award of \$ 330 professional compensation unless the court abused its discretion or erroneously applied the law. Id. A bankruptcy court's determination whether professional fees in bankruptcy proceedings are reasonable, actual and necessary is reviewed for abuse of discretion. Unsecured Creditor's Comm. v. Puget Sound Plywood, 924 F.2d 955, 957 (9th Cir. 1991). Under the abuse of discretion standard, we will not reverse unless we have a definite and firm conviction that the bankruptcy court committed a clear error of judgment in the conclusion it reached upon a weighing of the relevant factors. Smith v. Jackson, 84 F.3d 1213, 1221 (9th Cir. 1996) (applying abuse of discretion standard to an examination of the amount of professional fees).

DISCUSSION

I.

Bankruptcy Code §§ 330(a)(1) and 326(a) govern the bankruptcy court's determination of the amount of reasonable compensation to be awarded to a chapter 7 trustee. <u>In re Jenkins</u>, 130 F.3d 1335, 1337 (9th Cir. 1997); <u>Roderick v. Levy (In re Roderick Timber Co.)</u>, 185 B.R. 601, 605 n. 3 (9th Cir. BAP 1995). Trustee fee applications must conform to the requirements of Fed. R. Bankr. P. 2016. <u>Id</u>. at 605; <u>In re Travel Headquarters</u>, Inc., 140 B.R. 260,

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261-62 (9th Cir. BAP 1992).8

Section 326(a) sets forth the maximum compensation payable to a chapter 7 trustee. It establishes a compensation cap, not an entitlement; the bankruptcy court must decide the proper amount of the trustee's compensation. Arnold v. Gill (In re Arnold), 252 B.R. 778, 788 n.12 (9th Cir. BAP 2000); In re Castro, 320 B.R. 690, 693 (Bankr. S.D. Cal. 2005).9

Sections 330(a)(3)(A)-(E) list the criteria the bankruptcy court shall consider in determining the amount of reasonable compensation to be awarded under § 330(a). These Code provisions instruct the bankruptcy court to consider, among other things, the time spent by the trustee providing services; the necessity of the

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^{§ \$ 326(}a) provides: "In a case under chapter 7 or 11, the court may allow reasonable compensation under section 330 of this title of the trustee for the trustee's services, payable after the trustee renders such services, not to exceed 25 percent of the first \$5,000 or less, 10 percent on any amount in excess of \$5,000 but not in excess of \$50,000, 5 percent on any amount in excess of \$50,000 but not in excess of \$1,000,000, and reasonable compensation not to exceed 3 percent of such moneys in excess of \$1,000,000, upon all moneys disbursed or turned over in the case by the trustee to parties in interest, excluding the debtor, but including holders of secured claims." (Emphasis added).

^{\$} 330(a)(1) provides: "After notice . . ., the court may award to a trustee . . . - (A) reasonable compensation for actual, necessary services rendered by the trustee . . .; (B) reimbursement for actual, necessary expenses. (Emphasis added).

Fed. R. Bankr. P. 2016(a) provides: "An entity seeking interim or final compensation for services, or reimbursement of necessary expenses, from the estate shall file an application setting forth <u>a detailed statement of</u> (1) the services rendered, time expended and expenses incurred, and (2) the amounts requested. . ." (Emphasis added.)

⁹ Under BAPCPA's new § 330(a)(7), Congress has instructed that "In determining the amount of reasonable compesation to be awarded to a trustee, the court shall treat such compensation as a commission, based on section 326." The new provision is inapplicable in this case, and we express no opinion concerning its effect.

services; the rate charged for the services; and the complexity, importance and nature of the problems, issues or tasks addressed. Additional factors used in evaluating a trustee's request for compensation closely resemble those used in evaluating attorney fee applications, which include the time and labor involved, novelty and difficulty of the questions presented in the bankruptcy case, and experience, reputation and ability of the professional. In re Fin. Corp. of Am., 114 B.R. 221, 223 (9th Cir. BAP 1990), aff'd 945 F.2d 689 (9th Cir. 1991).

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Trustee bears the burden of proof to show the reasonableness of the fees requested under § 330. In re Roderick Timber Co., 185 B.R. at 606; accord, In re Evangeline Refining Co., 890 F.2d 1312, 1327 (5th Cir. 1989). As stated in Roderick Timber, "[i]t has long been the rule in this circuit that trustees have a duty to meticulously maintain accurate records of time expended on behalf of the estate." Id. at 605 (quoting Matter of Beverly Crest Convalescent Hosp., Inc., 548 F.2d 817, 820 (9th Cir. 1976)). "In obedience to the statute, in every case, a bankruptcy court should award only those fees that are proven to be actual, necessary and reasonable. Any lesser requirement would make the Trustee's burden of proof a mere shell." In re Roderick Timber, 185 B.R. at 606.

In this case there was no objection made by any interested party or by the U.S. Trustee to Trustee's fee request. But "[w]here, as here, there is a tension between the Trustee's role as the representative of creditors on the one hand and, on the other hand, his own self-interest in maximizing his compensation, beyond the mere <u>power</u> to review this fee application, the Court

has a <u>duty</u> to scrutinize the application in the interest of protecting the integrity of the bankruptcy system." <u>In re Pruitt</u>, 319 B.R. 636, 638 (Bankr. S.D. Cal. 2004) citing <u>In re Busy Beaver Bldg. Ctrs</u>, <u>Inc.</u>, 19 F.3d 833, 841 (3rd Cir. 1994) (emphasis in original). Under appropriate circumstances, "the court may, on its own motion . . . award compensation that is less than the amount of compensation that is requested." § 330(a)(2).

II.

We believe the bankruptcy court did not abuse its discretion in reducing the Trustee's requested fees. The bankruptcy court encountered what it perceived as "outrageous" professional costs incurred in administering a prosaic chapter 7 bankruptcy case. The court determined that Trustee was responsible for the high professional costs because of his excessive delegation of tasks to the professionals. The bankruptcy court also found that the value of the services actually rendered by Trustee was not commensurate with the amount of fees requested. Based upon these concerns, the bankruptcy court declined to award Trustee the more than \$44,000 he requested, and instead, awarded Trustee a reduced fee of \$5,000. We examine each of the bankruptcy court's conclusions in turn.

The Panel has recently examined the ramifications of excessive delegation of a trustee's duties to professionals, but in connection with a request for compensation by the professional instead of the trustee. In <u>In re Garcia</u>, we held that an attorney employed by a trustee must be mindful that professional services

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must be limited to those tasks not routinely performed by a trustee. In that case, the trustee's attorney stepped into the shoes of his client in performing several routine aspects of a real estate sale and in the preparation of employment applications, among other trustee duties. We held that the law firm's activities in those two areas, as demonstrated in their time records, were more properly a duty of the trustee, and affirmed the bankruptcy court's decision to deny compensation to the attorney for such services. In re Garcia, 335 B.R. at 722.

This appeal presents the mirror image of the problem examined in <u>Garcia</u>. Here, we examine the propriety of a trustee's abdication of duty to perform certain tasks in administering a bankruptcy estate in favor of assigning those duties to his professionals while still claiming a high fee for himself for those services.

Both of these approaches run afoul of the Ninth Circuit's warnings about improper delegation of a trustee's duties. In Boldt v. U.S. Trustee (In re Jenkins), 130 F.3d 1335, 1342 (9th Cir. 1997), the Court of Appeals wrote, "The Trustee cannot effectively expand the maximum limits of Section 326(a) by hiring other people to perform his duties for him, whether they are paralegals, attorneys, accountants or other professional persons, and utilize the potentially unlimited scope of Section 330 as a basis for award of reasonable compensation", citing In re Prairie v. Cent. Ry. Co., 87 B.R. 952, 959 (N.D. Ill. 1988).

Here, the bankruptcy court found that Trustee abdicated his responsibilities and, instead, those duties were performed by his broker, his attorneys and himself in his capacity as accountant to

the bankruptcy estate. The court focused particularly on the many professionals involved in the sale of the debtor's residence.

I've got a broker getting a full commission, I got a lawyer babysitting I guess the broker getting a full commission, and I've got the trustee basically sitting there with his son filing papers and looking at the paperwork that everyone else is doing the work on.

Tr. Hr'g 4:16-20.

When Trustee's Final Fee Application came before the bankruptcy court, the bankruptcy court had already approved payment of a sales commission to Realtor of over \$49,000. 10 As evidence of the Trustee's limited efforts in connection with the real estate marketing and sale, the court had access to the time entries in the Trustee's Statement. In that statement, there are approximately 35 entries 11 related to the property requiring a total of 13 hours of the Trustee's time (\$350 x 13 = \$4,550). Of those entries, most dealt with meetings or telephone calls with Realtor or Polis or with review of documents created by them. There is only one entry that unequivocally concerns a meeting between Trustee and a prospective buyer. 12

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As noted below, there were also multiple entries in the Trustee's Statement that Trustee consulted with Polis, his counsel, regarding real estate issues.

Our estimate is necessarily approximate because many of Trustee's time entries were incomplete or otherwise inadequate, and did not always identify the parties involved or the projects considered.

This entry appears for November 13, 2003. "Travel to/from Rancho Mirage re: meeting with prospective buyer of property. 2.2 hours [@] \$350 [=] \$770.00." The prospective buyer is not identified, nor is there any indication of the length of the actual meeting. In addition, Trustee apparently charged his full billing rate of \$350 per hour for travel time.

As we observed in <u>In re Garcia</u>, "routine negotiations regarding sale of real property are properly within the trustee's province." 335 B.R. at 727, also citing to <u>In re McKenna</u>, 93 B.R. 238, 242 (Bankr. E.D. Cal. 1988). In this case, it was not an abuse of discretion for the bankruptcy court to have concluded that Trustee was only involved in the sale negotiations, if at all, through his professionals.¹³ Those professionals were compensated over \$50,000. Given Trustee's limited role in the sale process, and the large amounts paid to Trustee's professionals, the bankruptcy court was justifiably concerned with allowing Trustee significant additional compensation for the sale process. Tr. Hr'g 8:21.

The only other significant income to the estate came from the global settlement agreement, through which the debtors paid \$85,000 into the bankruptcy estate in exchange for a release of any claims by Trustee against their securities accounts. The bankruptcy court found that "a professional was needed" for those negotiations, but the court observed that the estate had "handsomely" compensated the attorney, Polis, for the services he provided to effect the settlement. Tr. Hr'g 6:25 - 7:1. Again, it appears Trustee's role in this project consisted of consulting with counsel and ratifying his actions. Since counsel received substantial fees for this endeavor, the bankruptcy court was properly concerned about also paying significant fees to Trustee under these circumstances.

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We do not have access to the trustee's attorney's fee application, so we do not know how much compensation he received for his work on the sale of the real property. We are confident, however, that some of the compensation paid to counsel was for activities in connection with that sale.

We believe that the bankruptcy court did not abuse its discretion in deciding that, given Trustee's limited activities, and the extent to which he delegated his duties to his professionals, the compensation he requested in this case was excessive. As a result, the bankruptcy court did not abuse its discretion in reducing Trustee's requested fee award.

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We think the bankruptcy court's decision to reduce the fees requested by Trustee to \$5,000 was also justified in this case because Trustee failed to prove that the higher amount he sought for compensation was reasonable when measured against the services he actually provided.

В.

As an initial matter, Trustee presumably did not document all the time he expended in providing services in this case. A lack of complete time records is a problem for Trustee since detailed information describing the services provided by a chapter 7 trustee is critical to the bankruptcy court's ability to assess the reasonableness of the compensation requested. See § 330(a)(3)(A) (requiring bankruptcy court to consider "the time spent on such services" in setting an appropriate fee).

Trustee's Final Fee Application of Trustee does not contain a breakdown of hours by project or activity. Instead, it provides a brief narrative "summary of the major actions taken by the Trustee and the relevant justification of these actions." This general list of the major events in the bankruptcy case does not reference the amount of time expended by Trustee or his staff to perform any of the tasks involved. Nor, in describing the administration of

this estate, does the Final Fee Application clearly distinguish between services provided by Trustee, and those provided by his counsel, Realtor, or by Trustee in his capacity as the estate's accountant.

Apparently, Trustee relies upon the Trustee's Statement to specifically document his time. This attachment lists the time billing entries for Trustee and his staff. Using the hours and rates reflected in the Trustee's Statement, the total amount "billed" is \$26,120.50 for 117.30 hours of work. Obviously, this sum is far short of the over \$44,000 Trustee requested for fees.

In his brief, Trustee argues that he voluntarily reduced his fee request below the maximum allowed fee to his "actual billed time":

In this case it is undisputed that the Chapter 7 Trustee-Appellant disbursed a net total of \$827,673.83 (\$902,673.83 less the Debtors' \$75,000 homestead exemption). Consequently, utilizing the straight mathematical calculation of section 326 of the Bankruptcy Code, the Chapter 7 Trustee would have been entitled to \$44,883.00 (\$824,673.83, plugged into the lock step calculation of Section 326). The Chapter 7 Trustee-Appellant instead requested the lesser amount of his actual billed time of \$44,713.44.

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Trustee's Br. at p.9 (emphasis added). But this contention is problematic.

First, contrary to the statement in the brief, Trustee is not "entitled" to the maximum fee. As noted above, \$ 326(a) sets a ceiling on fees payable to a trustee. Section 330(a), however, limits the actual compensation awarded in any case to a reasonable sum. Roberts, Sheridan & Kotel, P.C. v. Bergen Brunswick Drug Co. (In re MEDNET Corp.), 251 B.R. 103, 106 (9th Cir. BAP 2000).

Second, there is a striking inconsistency between the \$26,150 in documented "billings" in the Trustee's Statement, and the assertion in Trustee's brief that the amount he requested for compensation in the Final Fee Application of \$44,713.44 was for "actual billed time." We have examined the docket to assure that there were no other billing statements submitted by Trustee in support of his fee request. We have also compared the billing statements attached to the Final Fee Application, with the actual billing statements reviewed by the bankruptcy court (appearing at Docket no. 113 of the bankruptcy case), and they appear identical. We must therefore conclude that either Trustee understated the amount of billed time by over \$18,000 in the Trustee's Statement, and thus did not provide a "detailed statement of time expended" in his Final Fee Application as required by Rule 2016(a), or that the contention in Trustee's brief that the \$44,713.44 requested was based upon Trustee's "actual billed time" is incorrect. 14

Section 330(a) and Rule 2016(a) require a trustee to maintain some form of records to adequately demonstrate the time expended in performing services on behalf of the estate. We acknowledge that there is no clear rule in this circuit that would require a trustee who is also accountant to the estate to maintain the thorough, detailed time records as trustee that we demand from him as accountant employed under § 327. As we noted in <u>In re Roderick Timber</u>, it is not "realistic to expect the Trustee to prepare a time slip on each function that he performed during the day." 185

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In response to the Panel's question at oral argument, counsel for Trustee was unable to explain this inconsistency and apologized to the Panel for the "mistake."

B.R. at 606. However, there must be a minimum level of adequacy of time records to assure that the court only "award[s] fees to the level that has been proven to be actual, necessary and reasonable. Any lesser requirement would make the applicant's burden of proof a mere shell." <u>Evangeline Refining</u>, 890 F.2d at 1327.

Here, the Final Fee Application contains only a summary of tasks performed without information about the time spent in completing these projects. And Trustee's Statement, which does contain an itemization of time spent performing services, presumably does not document all the time spent to justify the amount sought by Trustee. Simply put, Trustee failed to offer sufficient time records or other evidence to justify compensation in the amount requested.

Moreover, a review of the itemization of time in Trustee's Statement reveals other reasons for concern.

First, in order for the bankruptcy court or this Panel to conclude that the time and services described in Trustee's Statement warrants payment of compensation even in the reduced sum of \$26,150 documented therein, we must accept that the value of those services is commensurate with the hourly rates assigned to those services. There was no evidence submitted to the bankruptcy court to show that Trustee's time ought to be worth \$350 per hour, 15 and that his various assistants' services ought to be

During oral argument, counsel for Trustee argued that Trustee's \$350 per hour rate was comparable to his billing rate for accounting services provided to the bankruptcy estate. It was not explained why we should expect that accountant and trustee compensation should be the same. Even so, we have examined the (continued...)

valued at \$135, \$85, or even \$25 per hour. We seriously doubt proof exists to justify payment of \$135 per hour for a trustee's assistant's time spent "reviewing" and "forwarding to trustee" correspondence and other materials received in the mail. So, too, we are skeptical that a factual showing could be made to corroborate that other office assistants are worth \$85 per hour for opening and sorting mail or entering data into Trustee's computer system, or \$25 per hour for "filing." Finally, while Trustee is apparently an experienced chapter 7 panel trustee, it is doubtful that all his time spent on this case should be valued at \$350 per hour for performing such tasks as driving to and from meetings, or reading the correspondence, pleadings and other documents forwarded to him by others (who also charge for their services). 16

We therefore find no abuse of discretion in the bankruptcy court's refusal to approve Trustee's fee request under these facts. Trustee did not provide the bankruptcy court with sufficient detailed information about his services to justify the fees sought. In addition, Trustee's fee request appears excessive for those services he and his staff did perform. 17

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^{15 (...}continued)

bankruptcy court's "Order Approving Trustee's Application to Employ Accounting Firm of Which Trustee is a Member," entered on November 6, 2003. In paragraph 8 of that order, the court approved a billing rate of \$260 per hour for Mr. Anderson in his capacity as accountant to the estate.

Lacking proof that this hourly rate was reasonable, the bankruptcy court expressed concern about the rate: "Your fees are the highest I see, both as CPA and trustee." Tr. Hr'g 11:21-22.

¹⁷ We do disagree with the bankruptcy court as to one aspect of its analysis of Trustee's fee application. The court was concerned about the number of entries dealing with filing and (continued...)

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Since Trustee did not prove that he was entitled to compensation in the amount requested, the only other issue for our review is whether the bankruptcy court abused its discretion in determining that \$5,000 was an appropriate and reasonable amount for compensation for the services documented by Trustee.

"[A] bankruptcy judge's experience with fee petitions and his or her expert judgment pertaining to appropriate billing practices. . . will be the starting point for any analysis" of an order concerning a fee application. In re Busy Beaver Bldg. Ctre, <u>Inc.</u>, 19 F.3d 833, 841 (3d Cir. 1994); <u>accord, Beck v. N. Natural</u> Gas Co., Inc., 170 F.3d 1018 (10th Cir. 1999) (trial judge is an expert in determining the value of professional fees and in doing so may draw on his own knowledge and experience); see also In re Yuba Consol. Indus., Inc., 260 F. Supp. 930 (N.D. Cal. 1966) (court may consider its own knowledge and experience concerning reasonable and proper fees); <u>In re Staggie</u>, 255 B.R. 48, 56

¹⁷(...continued)

secretarial time. "Don't tell me about people who are putting papers in the file. I don't want to hear about that time, that's overhead." Tr. Hr'g 6:3-6. To the extent that the bankruptcy court may have reduced Trustee' fees because the time entries included what should be his overhead costs, the court committed harmless error. Unlike fee applications for professionals, such as attorneys, who are presumed to include overhead charges in the billing rates of their professionals, a trustee may include compensable overhead costs directly related to the bankruptcy case in his trustee fee. <u>Sousa v. Miguel</u>, 32 F.3d 1370, 1376-77 (9th However, we consider the court's observation harmless in this case because there is an alternative reason for questioning the nonprofessional entries in the Trustee's Statement. It includes over 90 entries by Deborah Beverly for purely clerical tasks (filing, opening mail, time-stamping documents, etc.) with a billing rate of \$85 to \$95 per hour. Absent an explanation and proof from Trustee why his clerical costs are so high, we consider such an hourly rate unreasonable.

(Bankr. D. Id. 2000) (bankruptcy court relies on its own knowledge and experience to determine how much time professional tasks require).

In the absence of other evidence, the bankruptcy judge was correct to rely upon his knowledge and experience in setting the appropriate trustee compensation. The court noted that most trustees in his experience make an effort to negotiate resolutions of disputes and file pleadings on their own without the need to engage an attorney. Tr. Hr'q 4:12-15. Here the court found that the Trustee engaged a broker who received a full commission, a lawyer ("babysitting the broker getting a full commission and the Trustee looking at paperwork generated by the other professionals" Tr. Hr'q 16-21), and an accountant. The court observed that: "What the BAP has said very clearly is day to day routine asset stuff can be done by the trustee directly, and the overwhelming majority of my trustees do just that. You are a major exception to the rule, Mr. Anderson." Tr. Hr'g 5:5-8. The bankruptcy court went on to observe that Trustee abdicated his duties to the broker, his attorney and to himself in his capacity as accountant for the estate. According to the bankruptcy court, the only compensable time was his "initial go around." Tr. Hr'q 8:8.

You [abdicated] to yourself as accountant, you [abdicated] to the professionals for what they did. You've [abdicated]-basically you looked at paperwork a second time after everyone else looked at the paperwork except at the initial go around. So I got to compensate you for your initial go around - sir. But that's all you're going to get in this case." Tr. Hr'g 8:4-10.

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The bankruptcy court then determined that the value of the Trustee's services was \$5,000.00.

While other bankruptcy judges could conceivably differ in their opinions about the adequacy of \$5,000 as Trustee's compensation in this case, we do not have a definite and firm conviction that the bankruptcy court committed a clear error of judgment in selecting this amount. Because our role is limited to deciding whether the bankruptcy court abused its discretion, and because we conclude it did not, we will not disturb the bankruptcy court's decision establishing a reasonable fee in this case.

CONCLUSION

The bankruptcy court concluded that Trustee delegated performance of most his duties to professionals in this case, which resulted in high administrative costs. It also decided that Trustee did not prove that the services he provided justified compensation in the amount he requested. As a result, the bankruptcy court reduced Trustee's compensation to \$5,000. The bankruptcy court did not abuse its discretion in making these decisions. We AFFIRM the decision of the bankruptcy court.